



# Get in touch with us

## Mailing Address

Funjet Vacations  
8969 N. Port Washington Rd.  
Milwaukee, WI 53217

## Customer Care Team

P: 800-558-3060 | E: [fjvcustomersupport@marktravel.com](mailto:fjvcustomersupport@marktravel.com)  
Monday – Friday: 8:00am – 9:00pm Central Time  
Saturday – Sunday: 10:00am – 6:00pm Central Time

## Funjet Contacts

| Team                           | Phone                    | Email                                                                                          |
|--------------------------------|--------------------------|------------------------------------------------------------------------------------------------|
| 24-Hour Traveler Assistance    | 800-558-3060             | <a href="mailto:wecare@funjet.com">wecare@funjet.com</a>                                       |
| Refund Accounting Fax          | 414-934-1239             |                                                                                                |
| Revenue Accounting Fax         | 414-351-6706             |                                                                                                |
| Groups Your Way                | 800-281-4806             | <a href="mailto:groupyourway@funjet.com">groupyourway@funjet.com</a>                           |
| Contracted Groups              | 800-281-4806             | <a href="mailto:groups@funjet.com">groups@funjet.com</a>                                       |
| Agent Bonus Cash               |                          | <a href="mailto:bonuscash@marktravel.com">bonuscash@marktravel.com</a>                         |
| Price Match                    |                          | <a href="mailto:fjvcompmatch@marktravel.com">fjvcompmatch@marktravel.com</a>                   |
| During-Travel Customer Service |                          | <a href="mailto:wecare@funjet.com">wecare@funjet.com</a>                                       |
| Post-Travel Customer Service   | 800-558-3060             | <a href="mailto:aftertravel@funjet.com">aftertravel@funjet.com</a>                             |
| VAX Technical Support          | 800-558-3060 (ext. 2900) | <a href="mailto:vaxtechsupport@vaxvacationaccess.com">vaxtechsupport@vaxvacationaccess.com</a> |

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